## A guide for landlords to give to tenants reporting pests

## When pests are spotted, use Integrated Pest Management (IPM) to keep you and your family safe and healthy

We take your report of seeing pests very seriously and will have our pest management professional contact you immediately. In order for the pest company to properly treat your apartment, they will do an inspection to determine the type of pest that is present. After identifying the pest, they will treat the infested area with baits or gels. Depending on the level of infestation, a spray may be used to flush the pests from their interior nest.





In the event that you do find evidence of pests, we need your help in this process by doing the following:



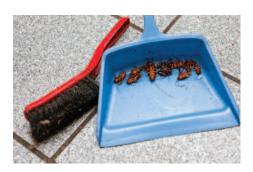
1. Make sure all foods are stored in airtight containers.



2. Make sure dishes are cleaned and put away after each meal and counters are wiped down to eliminate pest food sources.



3. Remove all trash daily.





- 4. DO NOT TRY AND TREAT PESTS YOURSELF WITH SPRAYS OR OTHER MEASURES. Sprays will counteract the treatment done by the pest company and are not as effective. Do not bomb or use other aerosols.
- 5. If you see dead pests on the stove, floors or counters, sweep them up, put them in the trash, and empty the trash immediately.