



# The City of **WORCESTER**

## **COVID-19 Guide for Real Estate Sales Professionals**

1. All upcoming Open Houses in the City of Worcester are to be cancelled or delayed
2. Limit property showings to qualified & interested buyers with immediate housing needs
3. Have sellers open all doors prior to showings to limit buyers opening & closing doors
4. Establish a “eyes only” policy for buyers- No touching of surfaces
5. No use of bathrooms and faucets by buyers or agents
6. No food or drinks during showings
7. No handshakes
8. Ask all clients prior to entering home if they have recently traveled or are sick
9. Adhere to Fair Housing laws
10. Council both buyers and sellers to have flexibility in closing dates
11. Contact Worcester Fire Prevention Division at 508- 799- 1822 for status of smoke/CO inspections. It is anticipated that inspections will not be available.
12. Monitor the Massachusetts Registry website for the operational status of the Registry of Deeds

### **Additional Guidance information-**

1. CDC <http://www.cdc.gov/covid19>
2. City of Worcester <http://www.worcesterma.gov/coronavirus>
3. National Association of Realtors <https://www.nar.realtor/coronavirus-a-guide-for-realtors>
4. Mass Association of Realtors <https://files.constantcontact.com/5ccaefd8001/38aed9b4-c258-4e71-b8d3-557e54716104.pdf>
5. Registry of Deeds <http://www.masslandrecords.com/Worcester/>

**City of Worcester COVID 19 Information Line (508) 799-1019**